

CARE & CLEANING TREATMENTS

Step One:

- Use a spoon or a dull knife to remove solid materials.
- For large stains, work from the outside of stain to the center to prevent spreading.
- Blot up liquid spills with a white towel or paper towel.
- Mix a solution of 1/4 teaspoon of clear hand dishwashing liquid with 1 cup of water and stir gently.
- Apply detergent solution directly to a white cloth. Dampen the carpet fibers in the stained area with the cloth. Avoid saturating the carpet.
- Wipe gently. Turn cloth frequently. Never rub, scrub or use a brush. This may damage carpet.
- If necessary, use your fingertips to gently work the solution to the base of the stain.
- Wet the stained carpet fibers with clean, lukewarm water to rinse.
- Cover the spot with an absorbent white towel or paper towel and apply pressure to blot.
- Repeat the rinsing and blotting procedures until you are sure all traces of the detergent have been removed.
- If the stain is gone, place an absorbent white towel or paper towel over the area cleaned and weigh towels down with a heavy, colorfast object, such as a weighted plastic wastebasket.
- Change towels or paper towels until carpet dries.
- If the stain remains, proceed to **Step Two**.

(For coffee, tea or urine, skip **Step Two** and proceed to **Step Three**.)

Step Two:

- Do not use on coffee, tea or urine stains.
- Mix 2 tablespoons of non-bleaching, non-sudsing household ammonia with 1 cup of lukewarm water.
- Apply ammonia solution, rinse and blot as outlined in **Step One**.
- Do not dry with paper towels. Proceed to **Step Three** to neutralize the ammonia solution.

Step Three:

- Mix 1 cup of white vinegar with 2 cups of water.
- Apply vinegar solution, rinse and blot as outlined in **Step One**.
- Most household spills and stains can be removed using this easy method. For best results, always clean spots and spills immediately.
- Locate your stain on the accompanying chart and follow the cleaning steps until the stain is removed.
- It is not unusual for stains to reappear after spot cleaning. This is referred to as "wicking". Wicking can occur when a liquid is spilled on the carpet (usually a large quantity.) Cleaning can remove only the stain from the carpet fibers. Liquid still remains in the carpet backing or padding. Through capillary action, the stain can "wick" back up into the carpet fibers. These stains are not permanent and typically can be removed by simply repeating the appropriate step-by-step directions listed here. It is important that you place paper towels weighted down by a heavy object over the area while the carpet is drying to absorb any remaining stain substances.

WARRANTY GUIDE



**Abbey Carpet
& Floor**
America's choice in floor fashions since 1958.



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Warranties for Abbey Brands

These Abbey brands are hand picked by our Abbey home décor professionals. We select only the most impeccably styled and designed products which are covered by our comprehensive warranties.

The warranty covers manufacturing defect. It applies only to the original purchaser and the carpet must be installed by an Abbey Carpet & Floor Dealer. If the carpet is defective and requires replacement, a credit will be allowed toward the repurchase of carpet at the original Abbey Carpet & Floor store of purchase. The credit will be based on the original price of the carpet and does not include carpet cushion or installation.

Abbey Carpet & Floor Ciboney Collection

7 Year Limited Homeowner Assurance Warranty

If your carpet proves to be defective over the 7 year life of the warranty, your Abbey Carpet & Floor dealer will allow a credit toward the repurchase of the same or equal value carpet material based on the following schedule:

1st year 100%
2nd year 80%
3rd year 60%
4th year 50%
5th year 40%
6th year 20%
7th year 10%

Abbey Carpet & Floor American Studio Collection

7 Year Limited Homeowner Assurance Warranty

If your carpet proves to be defective over the 7 year life of the warranty, your Abbey Carpet & Floor dealer will allow a credit toward the repurchase of the same or equal value carpet material based on the following schedule:

1st year 100%
2nd year 80%
3rd year 60%
4th year 50%
5th year 40%
6th year 20%
7th year 10%

Abbey Carpet & Floor Choice Collection

5 Year Limited Homeowner Assurance Warranty

If your carpet proves to be defective over the 5 year life of the warranty, your Abbey Carpet & Floor dealer will allow a credit toward the repurchase of the same or equal value carpet material based on the following schedule:

1st year 100%
2nd year 80%
3rd year 50%
4th year 30%
5th year 10%

Abbey Carpet & Floor Select Collection

7 Year Limited Homeowner Assurance Warranty

If your carpet proves to be defective over the 7 year life of the warranty, your Abbey Carpet & Floor dealer will allow a credit toward the repurchase of the same or equal value carpet material based on the following schedule:

1st year 100%
2nd year 80%
3rd year 60%
4th year 50%
5th year 40%
6th year 20%
7th year 10%

Abbey Carpet & Floor Supreme Collection

10 Year Limited Homeowner Assurance Warranty

If your carpet proves to be defective over the 10 year life of the warranty, your Abbey Carpet & Floor dealer will allow a credit toward the repurchase of the same or equal value carpet material based on the following schedule:

1st year 100%
2nd year 90%
3rd year 80%
4th year 70%
5th year 60%
6th year 50%
7th year 40%
8th year 30%
9th year 20%
10th year 10%

Limitations on your Homeowners Assurance Warranty

Improper Maintenance or Inadequate Care: Your Abbey Carpet & Floor dealer can not replace your carpet if damage is caused by improper maintenance or inadequate care.

Accidents, Abuse or Abnormal Wear: This warranty does not cover damage resulting from accidents or abuse, or any change in the texture retention of the carpet known as matting or crushing.

Problems with Moisture: This warranty does not cover damage caused by wetting or the presence of moisture.

Additional warranties offered directly from the fiber manufacturers may apply. These warranties may be found on the back of individual samples showcased at your local Abbey Carpet & Floor showroom. Your Abbey Carpet & Floor expert has details on these individual fiber manufacturer warranties.

CARE & CLEANING

Water-Based Stains

For these stains, start with **Step One**. If stain remains, proceed with **Steps Two and Three**.

Alcohol	Cologne	Soft drinks/cola
Baby formula	Cranberry Juice	Soil spots
Beer	Graphite	Syrup
Blood	Ice cream	Tomato juice
Candy (general)	Jelly	Vomit
Catsup	Liquor	Water colors
Chocolate Milk	Milk	Watermelon
Clay	Whiskey	Wine

Special Water-Based Stains

For these stains, start with **Step One**. If stain remains, proceed with **Step Three**, omit **Step Two**.

Coffee	Tea	Urine
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Oil-Based Stains

For these stains, use "**Goo Gone**." Follow directions on package, then proceed with the **One-Two-Three** cleaning method.

Butter	Gravy	Mayonnaise
Chocolate	Grease (black)	Oil
Cooking oil	Gum*	Oil paint
Cosmetics	Hand cream	Peanut butter
Crayon	Ink	Rouge
Furniture dye	Lipstick	Salad dressing
Furniture polish (Oil-based)	Margarine	Spaghetti
Glue*	Nail polish	Ointment
	Mascara	Varnish

*Freeze and remove solid materials before cleaning.